



SHADE and BLIND REPAIR

Most manufacturers carry a “Lifetime Limited Warranty” on their products that assures your shades and blinds will be free from defects in materials and workmanship. The manufacturer warranty does not apply to conditions caused by normal wear and tear upon the product (i.e. cords). These warranties also do not include any conditions or damages resulting from accidents, alterations, misuse, abuse or improper measurement, installation, cleaning or maintenance. Listed below are restring and standard repair prices. This is a “drop off” fee and does not include service calls to pick up shade.

Hunter Douglas Shades and Blinds – Authorized Service Center

As the Hunter Douglas Authorized Service Center for Northern and Central NJ, we repair shades under warranty **(seven years for manual shades – five years for motorized shades)** for only a nominal handling & administration fee. We waive that fee for original owners, with proof of purchase from our store. (Does not include service calls.)

Diagnostic Fees, Freight, Insurance and Additional Charges

Every effort will be made to repair your shade. If it cannot be repaired, a **\$30 diagnostic fee is non-refundable**, but can be credited towards a replacement shade. The charges below apply to most repairs. If additional parts, freight or building insurance requirements require an additional charge, you will be contacted for your approval. Repairs are guaranteed for one year. **Damaged shades or those that are excessively dirty, cannot be repaired.**

Drop Off Fees - Restring and Standard Repair Charges - Add service call fees if applicable.

Manufacturer	Standard or Continuous Cord Shade up to 60” <i>Handling Fees</i>	Standard or Continuous Cord Shade over 60” <i>Handling Fees</i>	ALL OTHERS Wood & Metal Blinds, 2on1, Cordless/LiteRise, UltraGlide, TopDown/BottomUp, DuoLite, Woven Woods, etc.	Motorized Shades & Skylights (does not include replacement batteries or service calls)
Hunter Douglas <i>Under Warranty</i>	\$40	\$50	\$90	\$100
Hunter Douglas <i>Out of Warranty</i>	\$80	\$100	\$150	\$100 handling + Quote Will contact customer
All Other Brands	\$100	\$120	\$175	\$100 handling + Quote Will contact customer

Service Calls – ADD \$195 for service call to repair on-site or pick up, take-down, return and reinstall. Most repairs require two trips to customer home. Service calls include take down and reinstall on up to four shades. Over four shades, standard installation fees apply.

Motorized Shade service calls - ADD \$250 for battery or \$350 for Hardwire – does not include repair which is quoted for each job individually. Replacement battery wands (18V) are \$25/wand.

Service Calls for Vertical Blinds, Luminette or other ‘track systems’ are \$295. Additional fees may apply.

Temporary Shades – ADD \$10 for each temporary shade if required

Rush Charges – Turnaround time is 3-4 weeks. \$50 rush surcharge – based on parts availability.

Off Site Repairs – Shades that we cannot repair in-house have an 8 week turnaround and include all motorized shades, Pirouette, Vignette TD/BU, Woven Woods, Banded Shades and many older shades due to parts availability.

Roman Shades - We do not repair unless made by MWF. For Roman repairs contact Joel at 973- 627-5713.

All Repairs are guaranteed for one year. If repaired shade fails within one year, we will either fix again or refund repair charge, less diagnostic fee. Refund does not apply to service calls. (office use – repair sku 3998)

NJ Family Business of the Year

Green Brook - at *Fabricland*
Paramus - formerly *Nassaus*
Livingston - on *Route 10 East*
windowfashions.com

270 US Highway 22, Green Brook NJ 08812
799 State Highway 17 South, Paramus, NJ 07652
449 W. Mount Pleasant Avenue, NJ 07039

ASID Industry Partner

Draperies & Window Coverings Retailer of the Year

908-755-4700 Fax 755-6368
201-689-6030 Fax 689-6033
973-552-4646 Fax 552-4999

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