



# SHADE and BLIND REPAIR

9/7/2010

All manufacturers carry a “Lifetime Limited Warranty” on their products that assures your shades and blinds will be free from defects in materials and workmanship. These warranties do not include any conditions or damages resulting from accidents, alterations, misuse, abuse, motorized devices or failure to follow instructions with respect to measurement, installation, cleaning or maintenance. The manufacturer warranty does not apply to conditions caused by normal wear and tear upon the product (i.e. cords). Listed below are our repair prices to restring most shades and blinds.

## Hunter Douglas Shades and Blinds

As a Hunter Gallery Dealer, we will repair shades under warranty for only a nominal diagnostic fee. The warrantee on Hunter Douglas shades is seven years – and five years for motorized shades. To be covered under the warrantee, proof of purchase is required. Without proof of purchase or after warrantee expires, standard restring charges will apply.

## Diagnostic Fee and Restring Charges

Every effort will be made to repair your shade. However, if it cannot be repaired, please note that our diagnostic fee is non-refundable. Standard restring charges apply to most repairs. If additional parts and labor require an additional fee, you will be contacted for your approval.

## Drop Off Repair Charges - *Add service call fees if applicable.*

Manufacturer	Restring Standard or Continuous Cord Shade up to 60”	Restring Standard or Continuous Cord Shade over 60”	Restring Top-Down/Bottom-Up LiteRise, UltraGlide, 2on1, 3on1	Restring Motorized Shades
Hunter Douglas <i>Under Warranty</i>	\$20	\$20	\$40	\$20
Hunter Douglas*	\$60	\$90	\$100	\$70
EcoSmart/Graber*	\$60	\$90	\$100	\$70
All Other Brands*	\$75	\$90	\$100	\$100

\* Includes \$30 Non-refundable Diagnostic Fee

**For Pick-Up Repair – ADD \$75 each way** -for service call to pick up and take down or return and reinstall.

Outside our Service Area **ADD \$100** Additional Travel Charge each way.

See [windowfashions.com](http://windowfashions.com) for complete service area.

Service call – SKU 3122

Parts – SKU 3120

Restring – SKU 3998

### NJ Family Business of the Year

North Plainfield - *at Fabricland*  
 Paramus - *formerly Nassaus*  
 New York - *Upper West Side*  
 New York - *Upper East Side*

### Draperies & Window Coverings Retailer of the Year

855 Route 22, North Plainfield, NJ 07060  
 770 Route 17 North, Paramus, NJ 07652  
 469 Amsterdam Avenue, NY, NY 10024  
 189 East 79<sup>th</sup> Street, NY, NY 10075

908-755-4700 Fax 755-6368  
 201-689-6030 Fax 689-6033  
 212-501-8282 Fax 501-8220  
 212-452-4200 Fax 452-4662

[www.windowfashions.com](http://www.windowfashions.com)